

Declaration for Shoplifting prevention enhancement

We all attendees of "International Conference for Retail Theft Prevention 2017", thinking that Shoplifting is becoming a major business challenge pressing management of retailers and Japan's world-renowned safety and security could be threatened, strongly believe that we could break the deadlock if we could enhance the partnership between retailers, police, crime prevention providers and the related organizations, with new ideas for both tangible and intangible solutions, learning a lot from the shoplifting preventions in the United States, and hereby declare that we will do our very best to accomplish the following matters.

1. **Enhancement for the shoplifting prevention capability of retailers:** The related organizations including Retailers Associations and NSPO will have an even stronger partnership with retailers and support them introducing the effective methods and equipment, promptly communicating crime information and providing with educations for associates so that retailers with shoplifting damages would not be isolated and could fully commit themselves to the shoplifting prevention. Retailers should regard Shoplifting prevention as a major business challenge and they should make efforts to have accurate grasp of the shoplifting damage through thorough shrink management and deploy effective security systems in order to create environments where offenders cannot shoplift easily. Effort by entire company is recommended, for example, establishment of dedicated teams for shoplifting prevention within retail organizations.
2. **Information sharing and utilization on damages and offenders:** Information should be communicated between the related retailers and organizations continuously, and, for this purpose, the effective and appropriate utilizations of the images from Surveillance cameras should be extended, and video image should be shared mutually. Especially, the related organizations and NSPO etc. should start proper preparation for the immediate establishment of a new system to share and utilize the shoplifting information using Facial recognition technology. The information, obtained from these systems, on major shoplifting cases including, but not limited to, organized and habitual crimes, should be utilized, with cooperation from NSPO and, further apprehensions and deterrent through close partnership with police etc. are recommended.
3. **Periodical Shoplifting prevention committee meetings by regions and vertical markets:** With periodical communications between retailers, police and local community for shoplifting information, many people should work together and again the momentum for shoplifting prevention so that the deterrence ability could be enhanced.
4. **Enhancement for prevention of stolen items' resale:** Mainly supported by police, the resale fences and their routes should be unveiled domestically and internationally, and shoplifting for resale purpose should be deterred. A system to block these routes should be established with cooperation from companies involving in internet auctions, flea-market applications and logistics.
5. **Enhancement for prevention education for repeated offenders:** Education for the repeated crime prevention for shoplifting offenders who cannot or may not appropriately bear criminal responsibility like juveniles and first-time offenders should be enhanced dramatically and, especially, a new effort to prevent shoplifting by old people should be made urgently.
6. **Pursue of civil responsibility of shoplifting offenders:** Damage claim effort from shoplifting victims should be enhanced and the establishment of a new system to make it easier should be recommended.